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	Issue Date: 22.05.2026	Review Date: 22.05.2027	Issue: B	
	DOCUMENT UNCONTROLLED WHEN PRINTED			

Quality Policy

The primary aim of Paramount stewarding and security is to make safe events and venues

Our values include: going the extra mile to ensure a successful event along with employing local staff who love their city, to be ambassadors for the Merseyside region and to ensure visitors to any event have a wonderful experience and tell people about it.

We understand that delivering a high quality, professional service is reliant not only on quality leadership but also on quality delivery which is why we invest in and value all persons who work with us. We are an Investors in people organisation, a real living wage employer and proud to have achieved Regional Fair Employment Status

We have a motto " Some people want it to happen, some people wish it could happen, some people make it happen!!"

Our company is a micro sized family business and has been operating since 2005. The directors have established policy which outlines the company's commitment to quality. To ensure that this quality policy statement is clearly defined, understood, and effectively implemented at all stages of the company's operations, a documented quality system has been developed to comply with the requirements of ISO 9001:2015 to which this quality manual (quality management system) is correspondingly referenced.

The quality manual (quality management system) specifies the procedures upon which, Paramount Stewarding & Security quality policy is based on. The procedures, which apply to all services of Paramount Stewarding & Security, has been authorised by the undersigned and must be adhered to for the relevant activity at all stages of Paramount Stewarding & Security operations. All the company procedures are relevant to the expectations and needs of the customers. Paramount Stewarding & Security will review this quality policy statement and the quality objectives at the management review meeting. Paramount Stewarding & Security is committed to a continuous improvement programme. A copy of this quality policy statement will be issued or made available to all employees of Paramount Stewarding & Security. This quality policy statement and the quality manual will be reviewed at the management review meeting.

The quality policy statement is:

- Appropriate to the purpose and context of Paramount Stewarding & Security and supports its strategic direction.
- Committed to provide a framework for setting quality objectives.
- Committed to satisfy applicable requirements.

- Committed to continual improvement of the quality management system.
- Available and be maintained as documented information.
- Communicated, understood, and applied within Paramount Stewarding & Security.

The quality policy statement shall:

- Take accountability of the effectiveness of the QMS.
- Ensure that the quality policy and objectives are established for the QMS and are compatible with the context and strategic direction of organisation.
- Ensure the integration of the QMS requirements into the organisation's business processes.
- promote the use of the process approach and risk-based thinking.
- Ensuring that the resources needed for the QMS are available.
- Communicate the importance of effective integrated management and of conforming to the QMS requirements.
- Ensuring that the QMS achieves its intended results.
- Engage, direct and support persons to contribute to the effectiveness of the QMS.
- Promoting continual improvement.
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.

Signed by the Directors 2nd May 2026



Sean Fletcher

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